



VIRGINIA SMP SENIOR MEDICARE PATROL



The SMP mission is to empower and assist Medicare beneficiaries, their families, and caregivers to prevent, detect, and report healthcare fraud, errors, and abuse through outreach, counseling and education.

1. PREVENT

Prevent health care fraud by protecting your medical identification cards and numbers.

Treat your Medicare card and number like you would a credit card.

Only share Medicare and other health care identification cards and numbers with health care providers.

Rely only on your healthcare professionals like doctors or pharmacists, for medical advice and prescriptions.

Help stop healthcare fraud with these 3 important steps!

2. DETECT

Prevention alone cannot stop all fraud, errors, and abuse. Detect potential problems by taking the following steps:

Keep records of health care visits, services or equipment received, test results, etc.

File copies of bills received from your doctor, hospital, pharmacist, supplier, or other health care provider.

Save your Medicare Summary Notices (MSNs) and Explanations of Benefits (EOBs) and review them for accuracy.

3. REPORT

In some cases, SMPs do more than educate. When Medicare beneficiaries are unable to act on their own behalf to address suspected Medicare fraud, errors, or abuse, the SMPs work with them, their family caregivers, and others to address the problems.

Report Suspected Fraud, Errors of Abuse to the Virginia SMP
Toll Free Hotline

1-800-938-8885



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Virginia SMP



www.VirginiaSMP.com